



August 23, 2021

Dear Valued Physician Partner:

I appreciate all the work you do to ensure that your Medicare patients receive all the benefits they are entitled to, especially their Annual Wellness Visit (AWV).

We understand the challenges you have faced over the last year and a half to communicate the importance of maintaining their routine care to your patients. We value your partnership and we are implementing a new incentive this year for AWE and Annual Physical Exams:

<input type="checkbox"/> Incentive: Additional \$50.00 per Encounter <input type="checkbox"/> Populations: <ul style="list-style-type: none"> ▪ Humana Medicare Advantage^(1, 2) ▪ Banner Medicare Advantage⁽¹⁾ ▪ Banner University Care Advantage⁽¹⁾ <input type="checkbox"/> Dates Of Service: 1/1/21-12/31/21 <input type="checkbox"/> Payment Cycle: <ul style="list-style-type: none"> ▪ 45 Days Following Quarter End ▪ Based on Claims Files Received from Payer(s) 	Annual Wellness Visits⁽¹⁾	Annual Physical Exams⁽²⁾
	G0402	99385-99387
	G0438	99395-99397
	G0439	

The AWV is such an important component of population health management that our PCP CIN Governance committee recently established a best practice threshold for our network around this visit. This committee established that the target of 70% of AWV completion is best practice for managing a patient panel. I would encourage you to reach out to those patients that have not had their AWV this year to schedule them as soon as possible. If you have any questions about the components of the AWV (or APE), strategies for engaging your patient panel or identifying your patient panel, please reach out to your Care Transformation Consultant.

Additionally, please find the updated 2021 Medicare Annual Assessment Benefit Guide that lists each health plan’s Annual Wellness Visit and Annual Physical Exam benefits attached for your reference.

Thank you for partnering with Banner University Health Plans.

Medicare 2021 Annual Assessment Benefit Guide



	Banner	UnitedHealthcare	BUCA	Aetna	BCBS of Arizona	Humana	Original Medicare FFS
Plan Name:	Banner Medicare Advantage Prime HMO Banner Medicare Advantage Plus PPO	AARP MedicareComplete Plan 1 (HMO)	Banner University Care Advantage	Aetna Medicare HMO Aetna Medicare PPO	Blue Medicare Advantage Plus (HMO) Blue Medicare Advantage Classic (HMO)	Humana Gold Plus (HMO) HumanaChoice (PPO)	N/A
Initial Preventive Physical Exam (IPPE) / Welcome to Medicare Visit							
*Do not use Z00.00 or Z00.01 for this service.							
Benefit	Covered	Covered (MAO covered when performed by PCP, otherwise Original Medicare covered)	Covered	Covered	Covered	Covered	Covered
Member Cost	\$0 In-network	\$0 In-network	\$0 In-network	\$0 In-network	\$0 In-network	\$0 In-network	\$0 In-network
Benefit Period	One time benefit, within 12 months of first Medicare Part B coverage	One time benefit, within 12 months of first Medicare Part B coverage	One time benefit, within 12 months of first Medicare Part B coverage	One time benefit, within 12 months of first Medicare Part B coverage	One time benefit, within 12 months of first Medicare Part B coverage	One time benefit, within 12 months of first Medicare Part B coverage	One time benefit, within 12 months of first Medicare Part B coverage
Billing Code	G0402	G0402	G0402	G0402	G0402	G0402	G0402
Reimbursement	200% of Medicare Physician Fee	200% of Medicare Physician Fee Schedule	Refer to Medicare	Refer to Contract	Refer to Contract	Refer to Contract	Refer to Medicare
Annual Wellness Visit (AWV)							
*Do not use Z00.00 or Z00.01 for this service							
Benefit	Covered	Covered (MAO covered when performed by PCP, otherwise Original Medicare covered)	Covered	Covered	Covered	Covered	Covered
Member Cost	\$0 In-network	\$0 In-network	\$0 In-network	\$0 In-network	\$0 In-network	\$0 In-network	\$0 In-network
Benefit Period	Every 12 months (after first 12 months of Medicare Part B coverage)	One per calendar year	Every 12 months (after first 12 months of Medicare Part B coverage)	Every 12 months (after first 12 months of Medicare Part B coverage)	One per calendar year	One per calendar year	Every 12 months (after first 12 months of Medicare Part B coverage)
Billing Code	G0438 (first visit) G0439 (subsequent visit)	G0438 (first visit) G0439 (subsequent visit)	G0438 (first visit) G0439 (subsequent visit)	G0438 (first visit) G0439 (subsequent visit)	G0438 (first visit) G0439 (subsequent visit)	G0438 (first visit) G0439 (subsequent visit)	G0438 (first visit) G0439 (subsequent visit)
Reimbursement	200% of Medicare Physician Fee Schedule	200% of Medicare Physician Fee Schedule	Refer to Medicare	Refer to Contract	Refer to Contract	Refer to Contract	Refer to Medicare
Annual Physical Exam							
*Use Z00.00 or Z00.01 for this service							
Benefit	Not Covered (also not included for 2022, confirmed via email 7/26/21)	Covered (when performed by PCP)	Not Covered (is added for 2022 benefits)	Covered	Covered	Covered	Not Covered
Member Cost	Out-of-Pocket	\$0 In-network	Out-of-Pocket	\$0 In-network	\$0 In-network	\$0 In-network	Out-of-Pocket
Benefit Period	N/A	One per calendar year	N/A	One per calendar year	One per calendar year	One per calendar year	N/A
Billing Code	N/A	99385-99387 (initial, new patient) 99395-99397 (periodic, established)	N/A	99385-99387 (initial, new patient) 99395-99397 (periodic, established)	99385-99387 (initial, new patient) 99395-99397 (periodic, established)	99385-99387 (initial, new patient) 99395-99397 (periodic, established)	N/A
Billing More Than One Assessment Together	N/A	May combine IPPE or AWV with Annual Physical Exam for billing if all components of both are completed & documented.	N/A	May combine IPPE or AWV with Annual Physical Exam for billing if all components of both are completed & documented.	May combine IPPE or AWV with Annual Physical Exam for billing if all components of both are completed & documented.	May combine IPPE or AWV with Annual Physical Exam for billing if all components of both are completed & documented. Use the modifier -25 for the Annual Physical Exam code.	N/A

*If you have further questions regarding this information please contact your Provider Relations Representative.



Contact Information for Provider Support

As part of our dedication to the Quadruple Aim, we restructured the Provider Facing Teams to better support our provider network.

Provider Services Team

- Intake hub for all Provider Inquiries **for all Health Plans via telephone:**
 - Banner Health Network: 480-684-7070 or 800-827-2464
 - AARP Medicare Advantage from United Healthcare
 - Banner - University Family Care/ACC: 800-582-8686
 - Banner - University Family Care/ALTCS: 833-318-4146
 - Banner - University Care Advantage: 877-874-3930
 - Banner Medicare Advantage Prime: 844-549-1857
 - Banner Medicare Advantage Plus: 844-549-1859

Contact by Email/Health Plan

- Banner University Health Plan **inquiries** via email to: BUHPPProviderInquiries@bannerhealth.com
- Banner University Health Plan **claims status** via email to: <https://eservices.uph.org/Account/Login?ReturnUrl=%2F>
- AARP Medicare Advantage from United Healthcare and Banner Medicare Advantage **inquiries** via email to: ProviderExperienceCenter@bannerhealth.com
- AARP Medicare Complete from United Healthcare and Banner Medicare Advantage **claims status** via email to: <https://bannerhealthnetwork.com/>

Clinical Performance Team

Contact your assigned Care Transformation Specialist or Care Transformation Consultant via their contact number/email address. If you have questions about the assigned staff for your office please contact

ProviderExperienceCenter@bannerhealth.com.

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