

FDR Newsletter

QUARTER 4 | DECEMBER 2021

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The Banner – University Health Plans Compliance Program is committed to compliance and meeting requirements of all applicable laws and regulations of CMS and AHCCCS.



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IN THE NEWS

Thank You!

The B – UHP team would like to take this opportunity to thank all our FDRs, vendors, partners, providers and their employees once again for all that you've done and continue to do to serve our members. Your partnership through these unprecedented times is greatly appreciated. We wish each of you and your families a healthy and happy holiday season!

American Specialty Health (ASH)

Banner Health has selected American Specialty Health to administer acupuncture and chiropractic benefits for the following plans in 2022:

- Banner Medicare Advantage Prime (HMO)
- Banner Medicare Advantage Plus (PPO)
- Banner Medicare Advantage Dual (formerly B – UCA DSNP)
- Banner – University Family Care/ACC (EPSDT and QMB eligible members)
- Banner – University Family Care/ALTCS (EPSDT and QMB eligible members)

For more than 30 years, ASH has been providing musculoskeletal provider network services to health plans, insurers, and employer groups throughout the country. ASH's subsidiaries have become some of the largest specialty health plans, insurers, and network administrators nationally for chiropractic and physical medicine, covering more than 33.6 million Americans under its benefit administration programs.

Members should be referred to ASH- participating providers for chiropractic and acupuncture services. A list of contracted providers is available on the websites of the plans mentioned above.

COMPLIANCE UPDATES

Centers for Medicare & Medicaid Services

Model of Care Training & Attestation: CMS requires providers who are caring for Special Needs members to be trained on the Model of Care (MOC).

Contracted providers and Subcontractors rendering services to Banner Medicare Advantage Dual (formerly known as Banner University Care Advantage) members are required to complete the Model of Care Training Annual and submit the attestation.

The Model of Care Training and attestation can conveniently be accessed from the health plan website.

Instructions:

- Review the training content located here: <https://www.banneruhp.com/resources/provider-trainings>
- Select **Model of Care Training**

Once you have completed the Model of Care Training, please, complete the **2021 Annual Attestation** by following the link below: https://bannerhealth.formstack.com/forms/moc_attestation

Have questions? Contact our Provider Experience Center (PEC) by phone at (877) 874-3930 x 2 or by email at BUHPPProviderInquiries@bannerhealth.com. You may request to be connected with your assigned Care Transformation Specialist or Consultant.

Reminder – Reporting Non-Compliance: FDRs have a responsibility to perform delegated activities in compliance with laws, regulations and contractual requirements. FDRs per their contract, are expected to report any actual or suspected non-compliance or potential FWA to Banner. FDRs who do not report a violation of the law or regulation may be subject to sanctions or termination of their contract. Please refer to the contact information below for reporting non-compliance.

If you identify or suspect FWA or non-compliance issues, immediately notify the Banner Insurance Division Compliance Department:

24- hour hotline (anonymous reporting): (888) 747-7989

Email: BHPCompliance@BannerHealth.com

Secure Fax: (520) 874-7072
Compliance Department Mail:
Banner Medicaid and Medicare
Health Plans Compliance
Department
2701 E Elvira Rd
Tucson, AZ 85756

Contact the Medicaid
Compliance Officer Terri
Dorazio via phone at (520)
874-2847 (office) or (520)
548-7862 (cell) or email
Theresa.Dorazio@BannerHealth.com

Contact the Medicare
Compliance Officer Linda
Steward via phone (520) 874-
2553 or email
Linda.Steward@BannerHealth.com

REPORT ACTUAL OR POTENTIAL FWA, OR NON-COMPLIANCE

ComplyLine:

1-888-747-7989

(Reports can be made anonymously 24/7)

Secure Fax:

(520) 874-7072

U.S. Mail:

Banner – University Health Plans
Compliance Department
2701 E. Elvira, Tucson, AZ 85756

Email:

BHPCompliance@bannerhealth.com

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