
Frequently Asked Questions: Primary Care Provider with Medication Assisted Treatment

Q: Can a primary care provider (PCP) prescribe for medication assisted treatment (MAT) without referral to behavioral health provider for the psychological and/or behavioral therapy?

A: No, the medication assisted treatment model requires a psychological and/or behavioral therapy component. This component can be provide by the same clinic as the PCP when such services are available or the behavioral health therapy component can be referred out to one of our contracted providers. If assistance for a referral is needed please contact Customer Care at (800) 582-8686.

Q: What are criteria for members to qualify for medication assisted treatment (MAT)?

A: Any member may qualify for medication assisted treatment for reduction of Opioids based on the physician's assessment.

Q: Do I coordinate care if the member is receiving medication assisted treatment?

A: Medication assisted treatment models requires the PCPs to follow up with the psychological and/or behavioral therapy provider to ensure compliance with the model.

Q: What are my responsibilities if the psychological and/or behavioral therapy component is provided outside my practice?

A: The initial referral to psychological and/or behavioral therapy and any follow up must be documented in the medical record to ensure compliance with medication assisted treatment model.

Q: Is a prior authorization required to initiate medication assisted treatment?

A: No, prior authorization is not required for medication assisted treatment.

Q: When submitting claims are there any specialty codes required with this model?

A: No, the health plans does not require specialty codes for this model. If assistance is needed please contact customer care at (800) 582-8686.

Q: How should I proceed with treatment when the member is no longer compliant with psychological and/or behavioral therapy?

A: Medication assisted treatment cannot be continued without psychological and/or behavioral therapy. If assistance is needed please contact customer care at (800) 582-8686.

Please do not hesitate to contact your assigned Provider Relations Representative with any questions. Thank you for being a valued partner in our mission to provide our members with excellent patient care.